

## Limited Warranty

# Viega Plastic Systems

Subject to the conditions and limitations in this Limited Warranty (“Warranty”), Viega LLC (“Viega”) warrants to end users, installers, and distributors in the United States and Canada that the following products (“Viega Products”) will be free of failure caused by a manufacturing defect from the date of installation for the time periods specified in the tables included in this Warranty.

This Warranty will be valid only in the event the following conditions have been met: The Viega Products have been properly installed (1) by a licensed contractor in compliance with applicable building, permit, and inspection codes; (2) in potable water systems; (3) under normal conditions of use; (4) under applications approved by Viega; (5) under Viega-specified system operating conditions; (6) using tools compatible with Viega systems; and (7) in alignment with Viega’s listings.

Further, you have a right to a remedy under this Warranty only if the Viega Product failure resulted from a manufacturing defect in the Viega Product and if the failure occurred during the applicable warranty period. You do not have a remedy under this Warranty if the failure was caused by (1) components other than those manufactured and/or sold by Viega; (2) failure to design, install, inspect, test, or maintain the Viega Product in accordance with Viega’s installation and product instructions in effect at the time of installation; (3) use of Viega Products under non-recommended system operating conditions (e.g., water pressures, temperatures, or other external chemical or physical conditions); (4) improper handling or protection of the Viega Product prior to, during, or after installation (e.g., inadequate freeze protection or exposure to environmental conditions not recommended for the application); (5) chemically corrosive or aggressive water conditions (e.g., unauthorized solvents or chemicals; antifreeze, rust inhibitor, or other treatment fluids); or (6) acts of nature, including, without limitation, earthquakes, fire, or weather damage.

In the event of a failure of a Viega Product covered by this Warranty, it is the duty and responsibility of the end user to take appropriate measures to mitigate all potential damage, including making timely repairs to the system in which the Viega Product has been installed. The part or

parts which you claim failed must be kept and returned to Viega for testing. Viega may be contacted at the phone number or mailing address below. All warranty claims must be made within 30 calendar days after the failure has (or should reasonably have) been discovered. You should be prepared to ship, at your expense, the Viega Product which you claim failed due to a manufacturing defect, with documentation of the installation date and the amount spent on any repair or replacement if performed by you. Within a reasonable time after receiving the Viega Product, Viega will investigate the cause of the failure, which includes the right to inspect the Viega Product at a Viega location and reasonable access to the site of any alleged damage. Viega will notify you in writing of the results of its review.

For products with warranty periods of 10 years or more: If Viega determines that the failure or any resulting damages were the result of a manufacturing defect in the Viega Product covered by this Warranty and occurred during the first 10 years covered by this Warranty, Viega will reimburse the property owner for reasonable repair or replacement charges for drywall, flooring, paint, or personal property damage resulting from the failure. After the first 10 years, the Warranty will cover only material costs for pipe and fittings sold by Viega, excluding any labor or installation costs.

Termination connections to non-Viega end-use devices or equipment such as filtration, water softeners, shower valves, faucets, stops, and other such devices, when utilizing Viega PureFlow PEX, does not void the system warranty as described.

VIEGA SHALL NOT BE LIABLE FOR CONSEQUENTIAL ECONOMIC LOSS DAMAGES (E.G., ECONOMIC LOSS, WATER OR PROPERTY DAMAGE, OR MOLD REMEDIATION) UNDER ANY LEGAL THEORY AND WHETHER ASSERTED BY DIRECT ACTION, FOR CONTRIBUTION, INDEMNITY, OR OTHERWISE.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS, OR IMPLIED, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE OR ANY STATUTE OF LIMITATIONS RELATING

TO SUCH WARRANTIES. Viega will be responsible for remedies only if all conditions of this Warranty have been met. Other than this Warranty, Viega does not authorize any person, company, contractor, or distributor to create any additional warranty, obligation, or liability in connection with the Viega Product.

This Warranty gives you specific legal rights, and you also may have other rights which may vary from state to state. This Warranty shall be interpreted and applied under the law of the state in which the product is installed and is intended as a COMMERCIAL WARRANTY.



Manufactured housing and recreational vehicle manufacturers in the United States are subject to a separate warranty available [here](#). Please reference the applicable limited warranty in effect during the time of installation.



This document is subject to updates. For the most current Viega technical literature, please visit [www.viega.us](http://www.viega.us).

Viega Tubing		
Tubing	Connected Fitting	Warranty Term
Viega PureFlow PEX (ASTM F876)	PureFlow Press polymer fittings (ASTM F3348)	30 years
	PureFlow Press alloy fittings (ASTM F3347)	25 years
	PureFlow Crimp polymer fittings (ASTM F2159)	25 years
	PureFlow Crimp alloy fittings (ASTM F1807)	25 years
	Non-Viega crimp polymer fittings (ASTM F2159)	10 years
	Non-Viega crimp alloy fittings (ASTM F1807)	10 years
Viega PureFlow Barrier PEX (ASTM F3253)	PureFlow Press polymer fittings (ASTM F3348)	30 years
	PureFlow Press alloy fittings (ASTM F3347)	30 years
	PureFlow Crimp polymer fittings (ASTM F2159)	5 years
	PureFlow Crimp alloy fittings (ASTM F1807)	5 years

Non-Viega Tubing		
Tubing	Connected Fitting	Warranty Term
Non-Viega PEX (ASTM F877)	PureFlow Press polymer fittings (ASTM F3348)	10 years
	PureFlow Press alloy fittings (ASTM F3347)	10 years
	PureFlow Crimp polymer fittings (ASTM F2159)	5 years
	PureFlow Crimp alloy fittings (ASTM F1807)	5 years

Other Plastic Viega Products	
Product	Warranty Term
ManaBloc® / MiniBloc	10 years
PureFlow valves	5 years
Accessible metal compression or metal/polyalloy crimp fittings, manifolds, and panels	5 years
PureFlow Press hand tools and tubing cutters <sup>1</sup>	2 years
Lav, closet risers, and riser accessories <sup>2</sup>	2 years
Controls, mixing stations, or electrical components	2 years

<sup>1</sup>Power tools and jaws used with PureFlow Press fittings are warranted by the manufacturer, and Viega extends no separate warranty on those tools or jaws.

<sup>2</sup>Connection to non-Viega plumbing products intended for riser and/or water service applications does not void the system warranty provided all pipe, fittings, valves, and manifolds are sold by Viega after the transition location.

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