

Miele

Designer Rewards User Guide



www.MieleRewards.com

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Register for the Designer Rewards Program

You must first register by visiting: www.MieleRewards.com

STEP 1

Click “Register Now” and fill in the required fields. Make sure you select the dealer as “Miele Explorer” and select “Registering as a Designer”

Dealer  Please use the lookup

Register as a RSA

Register as a Designer



STEP 2

Review and Accept the Terms & Conditions.


STEP 3

Click “I Agree | Register Me Now” (Note: Please allow 2-3 business days for your registration to be approved).

STEP 4

You will receive an email confirmation once you’re approved and can log in to start submitting claims.

General Information

Salutation: None (dropdown)
First Name:
Last Name:
Social Security Number:
Employee ID:
Birth Date: --Select-- (dropdown) --Sel (dropdown) --Sel (dropdown)
Email Address: (Used For Login)
Password: (7)
Confirm Password:
Dealer:  Please use the lookup
Register as a RSA:
Register as a Designer:

Are you part of a buy in group? YES NO
If yes, please select: Not part of a buy in group (dropdown)
EIN Number (enter N/A if not applicable):

Send Communication to:
 Home Address Business Address

Home Address

Address1:
Address2:
City: State: --Select-- (dropdown) Zip:
Country: US (dropdown) Phone: () () () ()

Business Address (Please use full address)

Business Name:
Address1:
Address2:
City: State: --Select-- (dropdown) Zip:
Country: US (dropdown) Phone: () () () ()

ONLINE TERMS AND CONDITIONS FOR REGISTERED SALES REPRESENTATIVES

360incentives.com, LLC ("Company," "we," or "us") provides tools to enable sales representatives and associates to obtain access to and participate in manufacturer and/or distributor sponsored incentive programs ("Incentive Programs") at the URL <http://www.MieleRewards.com/> (the "Site") and we may provide the ability to use certain functionalities of the Site or provide other services of various kinds (the "Services"). The Site and Services are made available to you only under the following terms and conditions (the "Terms").

I have read and agree to the Universal Terms of Service Above [Printable Version](#)

I have read and agree to the Program Terms and Conditions Above [Printable Version](#)



Homepage Overview

Once you are approved to participate in the Miele Rewards program, you can log in using your credentials provided at registration and view the program(s) that you are eligible for at any given time, along with the eligible models and amounts.

The screenshot shows the Miele Rewards program homepage. At the top, there is a navigation bar with the Miele logo and tabs for HOME, CLAIMS, PROMOTIONS, PAYMENTS, PROFILE, HELP, and LOGOUT. Below the navigation bar, there is a user profile section for a Sales Associate named '123 Demonstration Rd' with a 'SUBMIT A CLAIM' button. A 'WELCOME TO MIELE REWARDS!' message is displayed, along with a 'NEWS' section and a 'CLAIM EARNINGS YEAR TO DATE' table.

CLAIM EARNINGS YEAR TO DATE				
Total Earned	Total Claims	Amount Paid	Total Bonuses	Amount Paid
\$0	0	\$0	0	\$0

Recent Claim Activity

Displays recent transactions and their status. You can click on 'Details' to see more information about the claim.

- **Entered** means the claim has been entered into the system, but not yet submitted for approval. You must ensure that all claims are submitted for approval in order for them to be reviewed and processed.
- **Submitted** means the claim has been entered and submitted for approval.
- **On Hold** means your claim is being reviewed further, or that we need more information. Click the 'Details' button for more information
- **Approved** means the claim's payment is being processed
- **Paid** means the funds for the claim have been paid to you. Please allow 7-10 business days from the displayed Paid date to receive your load funds email.

The Different Tabs

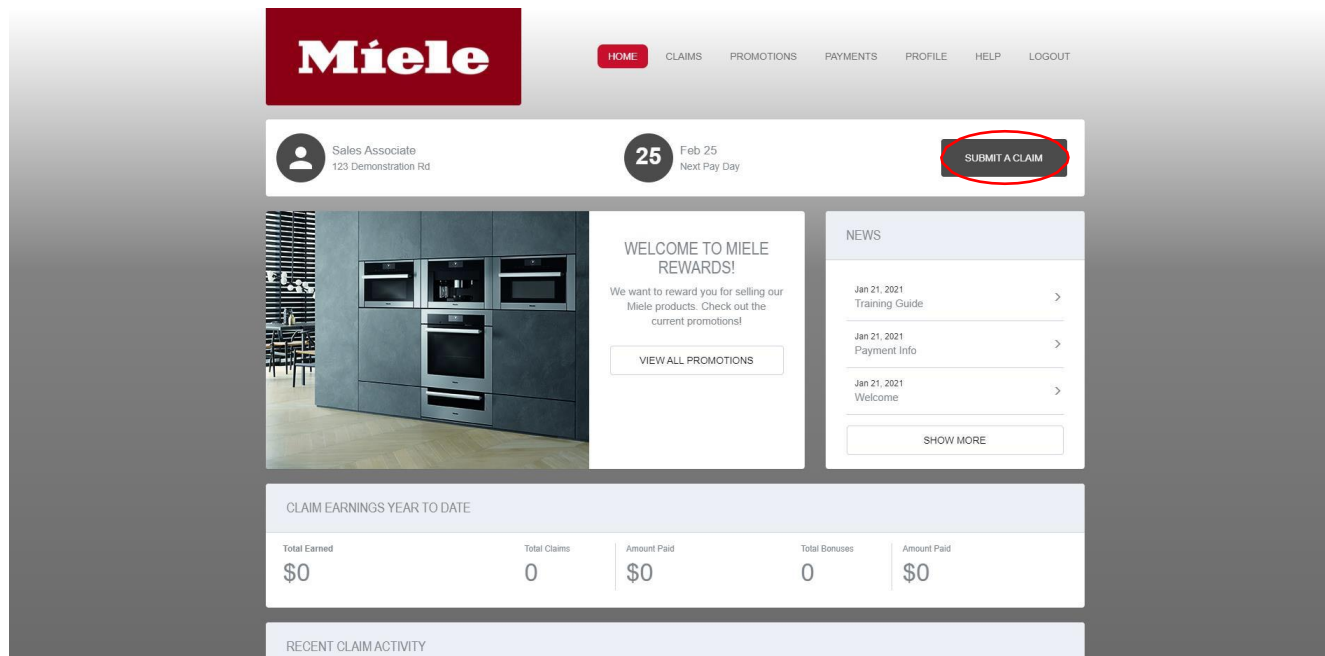
- **Home** brings you back to the main page.
- **Claims** shows you all of your previous activity, and the status of your claims.
- **Promotions** shows you the current programs available
- **Payments** shows you all of your payment references.
- **Profile** shows you all your personal information, and is the place where you can change your password.
- **Help** is where you can find the FAQs.
- **Logout** will log you off the system.



Submit a Claim

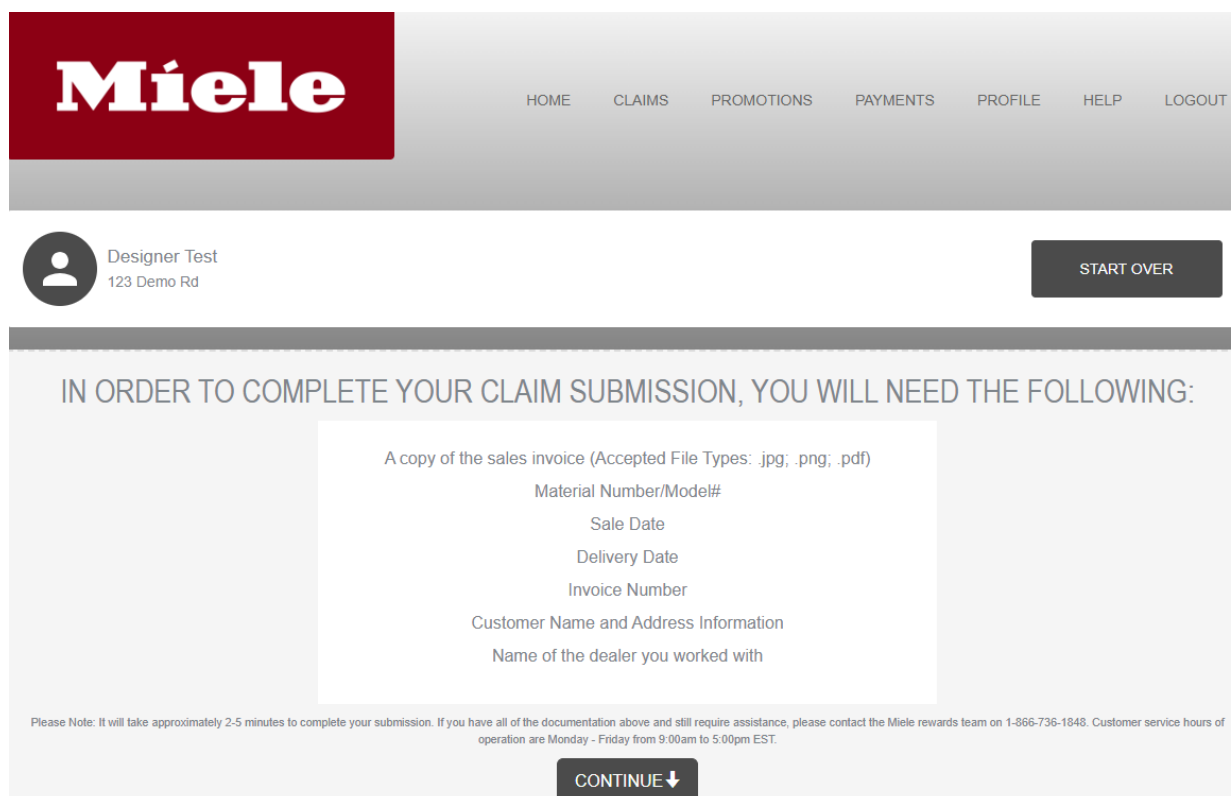
STEP 1

Once you've logged into the portal, select 'Submit a Claim.'



STEP 2

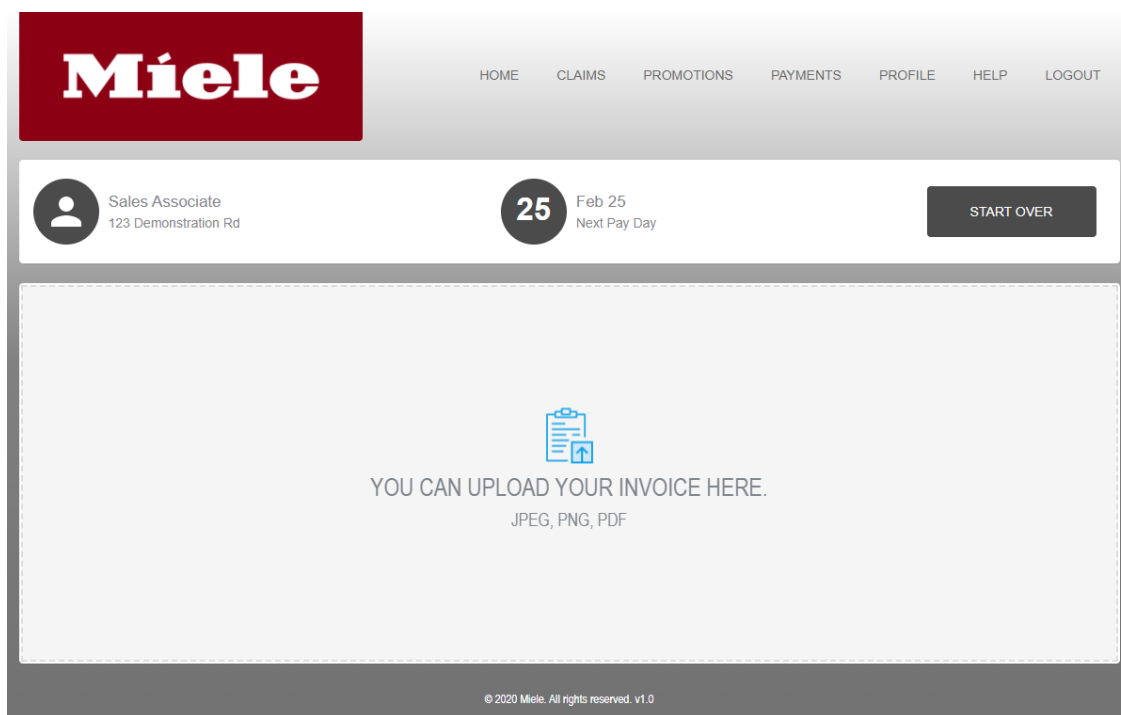
Click 'Submit a Claim' to continue, and review the information required to submit your claim. Click 'Continue'.



Submit a Claim

STEP 3

Upload your Invoice/Sales Receipt. You'll then be prompted to enter the Invoice information. Click 'Continue' and then scroll down.



If you don't have an invoice in an electronic format, you can take a screenshot from your desktop and save it as a jpg, png or pdf and attach it, or you can take a photo with your smartphone and enter your claim using your mobile device.

To take a screenshot press the PRINT SCREEN button on your keyboard, go to the top left corner of your invoice on your monitor and click. While holding down the mouse button, drag your mouse so the entire invoice is within the print screen frame. Then unclick. You should be prompted to copy, save as etc. You want to save as a jpeg or pdf and save to a folder on your desktop.

You can also take a photo with your smartphone or tablet and email it to yourself or you can enter your submission straight from your smartphone or tablet. The www.MieleRewards.com site is fully responsive. Meaning you can enter claims on desktop, smartphone or tablet and the experience is the same.

Submit a Claim

STEP 4

The system will indicate which program(s) you are qualified for along with the associated amount.

You can enter multiple models in one submission by clicking on ADD ANOTHER ITEM.

Confirm, and then click 'Submit'. The screen will indicate 'Your claim has been submitted!'

▼ INVOICE 1

Invoice #	Sale Date	Delivery Date
<input type="text"/>	<input type="text"/>	<input type="text"/>
First Name	Last Name	Address
<input type="text"/>	<input type="text"/>	<input type="text"/>
Address2	City	State
<input type="text"/>	<input type="text"/>	<input type="text"/>
Zip Code	Name of dealer you worked with	
<input type="text"/>	<input type="text"/>	

Material Number / Model (Does not include leading 0s)	Quantity
<input type="text"/>	<input type="text" value="1"/>

⊕ ADD ANOTHER ITEM

<input type="button" value="ADD NEW CLAIM ENTRY"/>	<input type="button" value="SUBMIT"/>
--	---------------------------------------

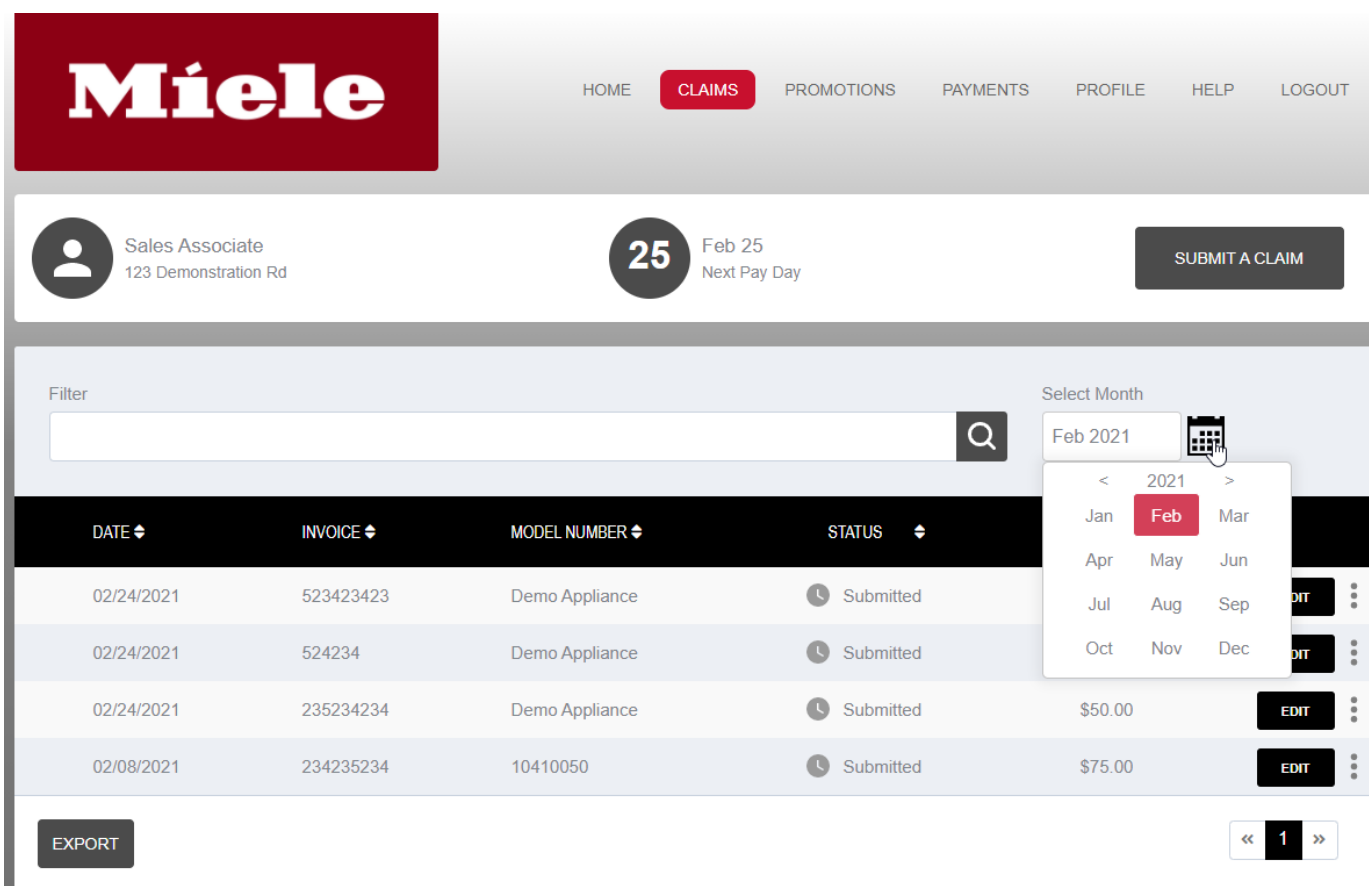


Reviewing Your Claims

The Claims Tab

Here you can look at your claims summary. If you want to find a particular claim, you can use the various filters.

For example, if you want to see your claims between a particular date range, simply select the date range from the dropdown.



The screenshot displays the Miele Claims Tab interface. At the top left is the Miele logo. The navigation menu includes HOME, CLAIMS (highlighted), PROMOTIONS, PAYMENTS, PROFILE, HELP, and LOGOUT. Below the navigation, the user's profile is shown as 'Sales Associate' at '123 Demonstration Rd'. A circular badge indicates '25 Feb 25 Next Pay Day', and a 'SUBMIT A CLAIM' button is present.

The main content area features a 'Filter' search bar and a 'Select Month' dropdown menu. The dropdown is open, showing a calendar for 2021 with 'Feb' selected. Below the filter is a table of claims:

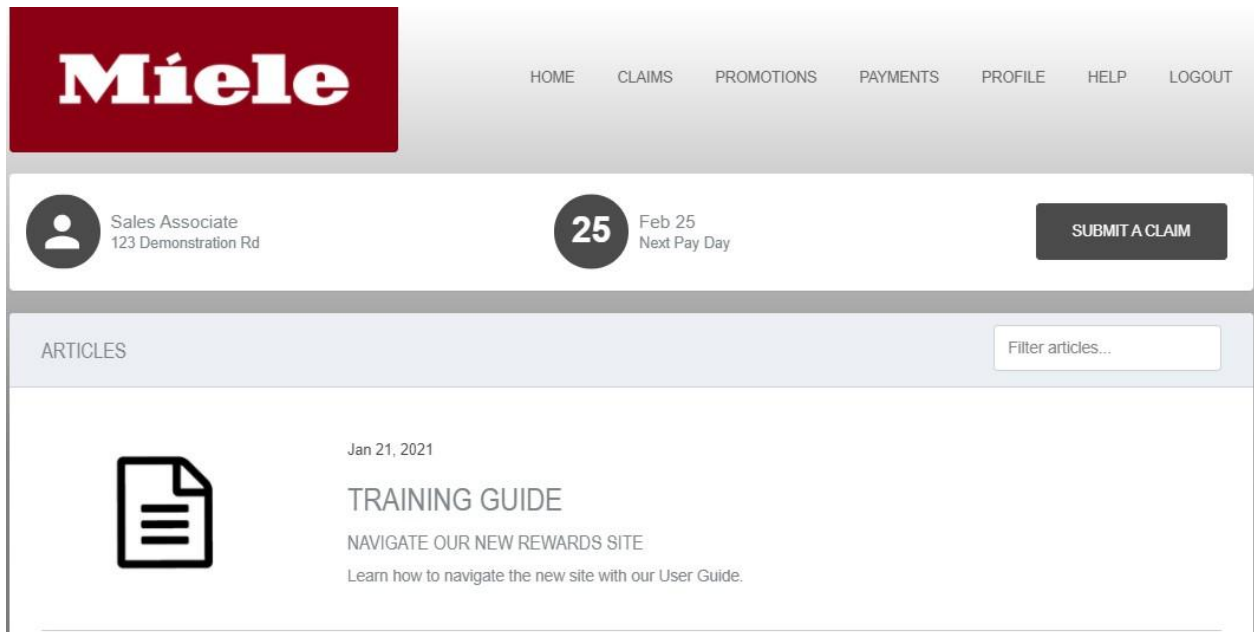
DATE	INVOICE	MODEL NUMBER	STATUS		
02/24/2021	523423423	Demo Appliance	Submitted		
02/24/2021	524234	Demo Appliance	Submitted		
02/24/2021	235234234	Demo Appliance	Submitted	\$50.00	EDIT
02/08/2021	234235234	10410050	Submitted	\$75.00	EDIT

At the bottom left is an 'EXPORT' button, and at the bottom right is a pagination control showing '1'.

News

The News Tab

The news tab will inform, educate and arm you with product information such as releases, assets and content for Miele.

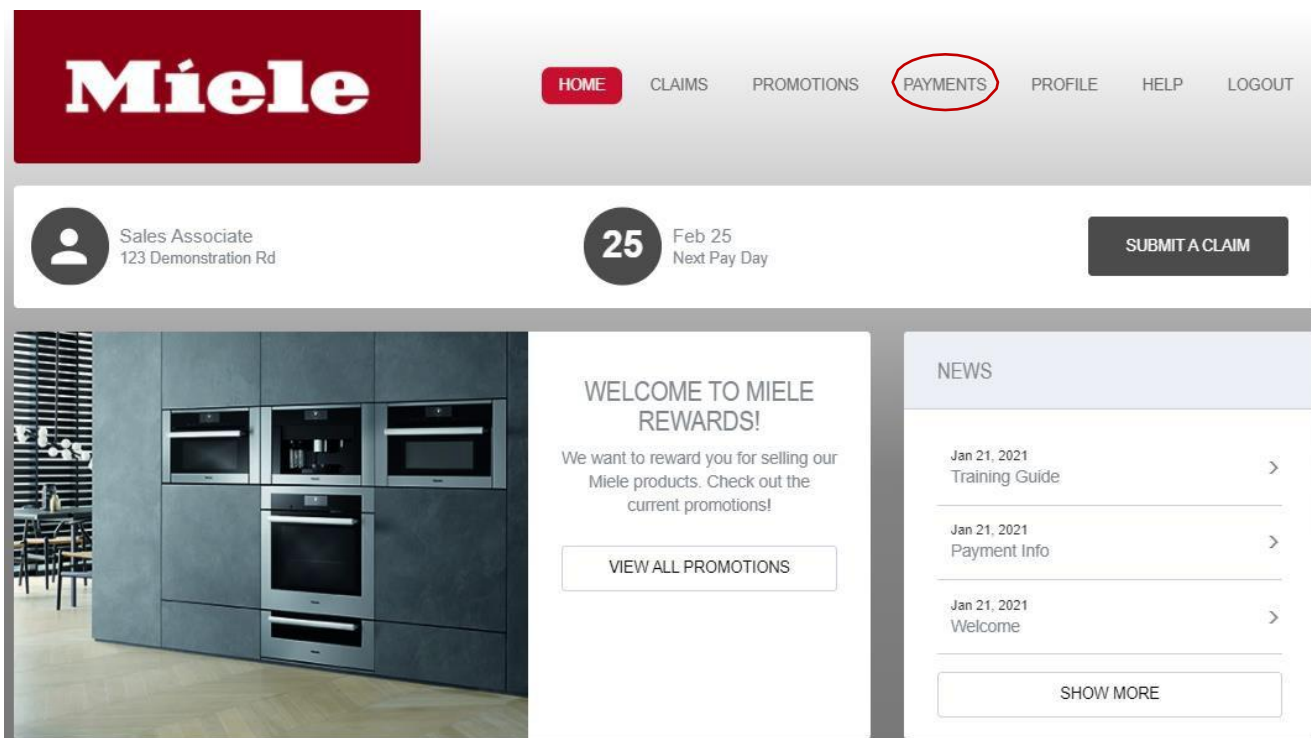


The screenshot displays the Miele user interface. At the top left is the Miele logo. A navigation menu includes HOME, CLAIMS, PROMOTIONS, PAYMENTS, PROFILE, HELP, and LOGOUT. The user's profile is shown as 'Sales Associate' at '123 Demonstration Rd'. A calendar icon indicates '25 Feb 25 Next Pay Day' and a 'SUBMIT A CLAIM' button is present. The 'ARTICLES' section features a search bar labeled 'Filter articles...'. A featured article is titled 'TRAINING GUIDE' with the subtitle 'NAVIGATE OUR NEW REWARDS SITE' and a description: 'Learn how to navigate the new site with our User Guide.' The article is dated 'Jan 21, 2021' and is accompanied by a document icon.

How Payments are Issued

Payments emails for reloadable cards are sent weekly.

How To View Your Payments



Click on the Payments Tab

The payments screen is the same as on the previous platform. On the payments screen you will see the following information:

- Paid Date – The date the claim was paid
- Type – Program type
- Payment – is the 360 payment ID
- Payment Reference – not applicable
- # Claims – Total number of claims in the payment.
 - *Click on the number to see individual claims
- Claim Amount – Total amount of the payment
- Payment Mode – Method of payment

WE'RE HERE TO HELP

Please reach out to the Miele Rewards Support Team if you need assistance.

Email:

MieleRewardsUSA@360insights.com

Phone:

1-866-736-1848

