

ARROW-GRAM



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NG CSO & SO24 Software Updates

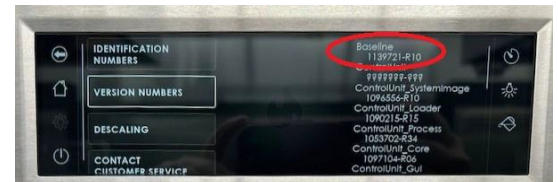
The Sub-Zero Group, Inc. is pleased to announce a software update (R10) to NG Convection Steam Ovens, models CSO(P)2450 and CSO(P)3050, and NG E Series Single Ovens, model SO2450. This software update includes many new Gourmet and Gourmet+ foods, as well as other minor enhancements, to improve product alignment across the Wolf brand.

The new software will ship standard on all units beginning with serial number 13630426. Depending on inventory levels in each of the RDC's, they anticipate items with this new software will begin to deliver over the course of the next month.

Software Update (R10)	CSO	SO2450
NEW GOURMET FOODS		
Frozen Pizza	X	X
Frozen French Fries	X	X
Frozen Ham Croissants	X	X
NEW GOURMET+ FOODS		
Baked Potatoes	X	X
Pastries	X	X
Braised Meat	X	X
Muffins	X	X
Cake	X	X
Pound Cake	X	X
Baked Puddings	X	X
MODE NAME CHANGES		
Warm to Keep Warm	X	X
Steam Clean to Clean	X	
Self-Clean to Clean		X
Removed Finishing Modes	X	X
Improved Workflow to Reduce 'Button Presses'	X	X

This new software update can be applied on existing CSO and/or SO2450 units by a Wolf Factory Certified Service company.

The current software version can be identified by accessing the baseline software number within Settings → System Info → Version Numbers. Any software version prior to R10 can be updated with the latest and greatest software.



Please contact your Territory Sales Manager if you have any questions regarding the information provided in this ArrowGram.