

MOEN[®]

Quick Reference Guide



Team

- John Seelie:
 - Territory Manager | 440.865.4821 | john.seelie@fbin.com
 - Northern Ohio West – Cleveland, Toledo, Sandusky, Medina, Mansfield, Wooster
 - Joint Business Planning, Product Support, Business Development
- Colleen Pack:
 - Territory Manager | 216.385.2459 | colleen.pack@fbin.com
 - Northern Ohio East – Cleveland, Akron, Canton, Youngstown, Erie
 - Joint Business Planning, Product Support, Business Development
- Kelly Ryan:
 - Account Manager | 216.904.0128 | kelly.ryan@fbin.com
 - Literature orders, merchandising requests, parts inquiries and warranty help
- Dean Seitz:
 - Project Manager | 216.904.4399 | dean.seitz@fbin.com
 - Quotations for project work.
- Mark Beckman:
 - Multi Fam. Business Developer | 440.225.0644 | mark.beckman@fbin.com
- Kevin Haas:
 - Single Family Business Developer | 216.402.2559 | kevin.haas@fbin.com

Resources

- Moen Professional
 - <https://www.moen.com/professional/>
 - This is the link of our website that is all wholesale products.
 - Moen.com includes retail products and some not available through wholesale.
 - This also includes links to our literature, Moen 101, Exploded parts pages, Spec Sheets, etc.
- Moen Commercial Products
 - <https://www.moen.com/commercial/>
 - Flush valves, sensor faucets, metering faucets, etc.
- Cleveland Faucet Group – CFG
 - <https://www.cfgonline.com/>
 - Value engineered product line- Project focused
- Product Information
 - <https://www.moen.com/product-information>
 - All product information along with product deletion lists
 - Updated throughout the year
- Moen 101 Training
 - <https://www.moen.com/moen-101>

Literature

- [2025 Moen Price Book](#)
- [2025 CFG Price Book](#)
- [2025 Moen Look Book](#)
- [Moen Shower Planning Guide](#)
- [2025 Moen Accessory Style Guide](#)

Support

- B2B Connect
 - Track orders, check inventory, process returns
 - <https://b2bconnect.moen.com/login>
 - 24/7 Online Access
 - connect@moen.com
 - Login Support: 1-888-450-5829
- Customer Service
 - Hours: 8am-5pm M-F (EST)
 - 1-800-531-1600
 - cserve10@moen.com
- Moen Pro-Line
 - Technical Support for products and warranty
 - Freight inquiries, view packing slips
 - Process Moen Express Direct orders
 - Hours: 8am-7pm M-F (EST)
 - 1-877-Moen-Pro
 - (1-877-663-6776)
 - moen.pro@moen.com
- Moen Smart Pro-Line
 - Technical Support for connected products
 - 1-844-663-8356

Moen Smart Water Network

- [Moen Smart Home Products - Website](#)
- [Flo Sell Sheet](#)
- [Leak Detector Sell Sheet](#)
- [Smart Sump Pump Monitor Sell Sheet](#)
- [Smart Shower Sell Sheet](#)
- [Smart Toilet and eBidet Sell Sheet](#)