

ARROW-GRAM



2025-0015
May 21, 2025



New Model Launch & Product Updates

NEW MODEL LAUNCH

BEST® is excited to launch an additional model to the HBN5 Series: HBN536212SS. It is a 36" width unit with 23 1/2" depth and 1240 True CFM. It offers the same features and technology as the other models in the HBN5 Series. Production is anticipated to begin in mid-June with availability in Q3.

Model	Description	MSRP	MAP
HBN536212SS	SS 36" Built-In Insert/23-1/2 IN D/IQ12	\$3,099	\$2,799

PRODUCT UPDATES

HBN65 Series—Now Available

- After a slight launch delay, the new HBN65 Series units are available and being shipped.

ACR3 / SB08999186 Replacement

- BEST is working with a new supplier on the ACR3 remote control replacement. The ACR3 has been discontinued and removed from COMNet since the PK22 and CP5 Series are now discontinued and were the only remaining compatible range hoods. The replacement remote model is expected to be available by August.
- The new remote will have a different look from the original ACR3. It will be similar to the remote included with HBC1 ceiling hoods.

EB9 Exterior Blower

- Due to supply issues, BEST has been unable to produce the EB9 exterior blowers. A resolution is close, and they anticipate shipping to resume by August. In the meantime, there is sufficient inventory of the EB15 exterior blower that can serve as a possible alternative.

Delayed Model	Description	Alternative Model	Description
EB9	840 MAX CFM Exterior Blower	EB15	1650 MAX CFM Exterior Blower

Continued...

New Product Spec Sheets

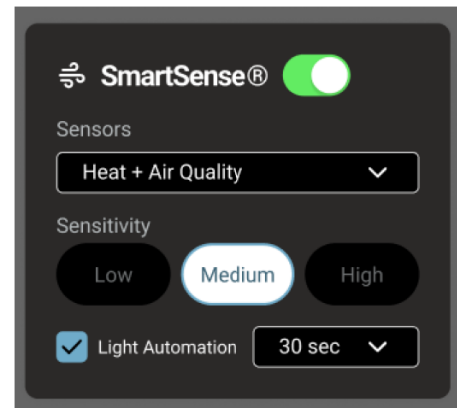
- In response to frequent requests for additional clarity regarding spec information, BEST has updated the spec sheets for model series HBN3, HBN5, HBN22, and HBN65. These new spec sheets will be available via the BEST website on Wednesday, May 21.

A Note from the Engineering Team

SmartSense Sensitivity

The engineering team found during field tests of the new products that the SmartSense sensitivity may be too high out of the box when the range hood unit is not installed with a gas range. This may cause the fan speed to ramp up too quickly before settling back down.

As a reminder, the sensitivity can be adjusted for the SmartSense and SmartSense Pro via the BEST Kitchen app.



Please contact your Territory Sales Manager if you have any questions regarding the information provided in this ArrowGram.