

ARROW-GRAM



2025-0018
May 29, 2025



UNDERCOUNTER ICEMAKER DISCONTINUATION NOTICE

The Sub-Zero Group, Inc. just announced the following important update regarding the Sub-Zero product lineup. After consideration and analysis, they have made the decision to discontinue all UC15 Sub-Zero Ice Maker models.

SKU Number	Model	Description
5311061	UC-15I	15" Ice Maker, No Pump
5311063	UC-15IO	15" Ice Maker, No Pump, Outdoor
5311062	UC-15IP	15" Ice Maker w/Pump
5311064	UC-15IPO	15" Ice Maker w/Pump, Outdoor

Key Details:

- **Effective Date:** The discontinuation will take effect immediately. Existing orders will be fulfilled but no new orders will be accepted for UC15IP or UC15IPO pump models.
- **Inventory:** Currently there is limited inventory of UC15I and UC15IO models. These will be available on a first-come, first-served basis until stock is depleted. Once depleted, no new orders will be accepted. Please check ComNet for availability.
- **Support:** Sub-Zero will continue to provide support and service for all UC15 Ice Makers. Their customer service team is ready to assist with any inquiries or issues that may arise.

Sub-Zero will continue to evaluate alternatives for the undercounter ice maker products going forward.

Please contact your Territory Sales Manager if you have any questions regarding the information provided in this ArrowGram.