

## TERMS & CONDITIONS: 2025 KITCHEN PACKAGE REBATE

1. These terms and conditions govern the manufacturer rebates offered by Miele Incorporated to qualified purchasers of Miele products.
2. Qualified purchasers may receive rebates on their purchases of certain products depending on the number of products purchased.
  - a. **Rebate of 5% for three products.** Qualified purchasers can receive a rebate equal to 5% of total purchase price when they purchase any three (3) kitchen appliances.
  - b. **Rebate of 7% for four products.** Qualified purchasers can receive a rebate equal to 7% of the total purchase price when they purchase any four (4) kitchen appliances.
  - c. **Rebate of 10% for five products.** Qualified purchasers can receive a rebate equal to 10% of the total purchase price when they purchase any five (5) kitchen appliances

Eligible products include only NEW ranges, range tops, range hood fans, dishwashers, refrigerators, freezers, wine coolers, convection ovens, speed ovens, combi steam ovens, microwaves, cooktops, hood fans, drawers, and built-in coffee systems. Appliances must be new, demo and display products are not eligible. See the full list of eligible products for details.

3. This offer is available only to individuals who purchase the products for their own use.

This offer cannot be combined with any other offer and is valid for purchases on or before December 31, 2025, and for products delivered through April 30, 2026. Rebates must be claimed before May 31, 2026.
4. Miele manufacturer rebates are only available to individual consumers who purchase the products for their own use and from a participating and authorized Miele dealers. For a list, please see <https://www.mieleusa.com/c/dealer-search-15.htm>. Consumers must be a resident of the fifty states of the United States of America and the District of Columbia.
5. To receive and qualify for a Miele manufacturer rebate, a consumer must submit an online rebate claim Miele at <https://www.mieleusrebates.com/>. As a part of any rebate claim, a consumer must submit all of the following as proof of a valid purchase: (a) the invoice from the authorized Miele dealer issued to the consumer; (b) proof of payment by the consumer; and (c) proof of delivery to the consumer.
6. Miele manufacturer rebates are only paid in the form of a virtual Miele Prepaid Mastercard that is delivered electronically. A consumer must have a valid email address to receive a Miele manufacturer rebate and the virtual Miele Prepaid Mastercard will be valid for only ninety (90) days from the date of delivery. Use your virtual Miele Prepaid Mastercard online everywhere Mastercard is accepted in the U.S. Card is issued by The Bancorp Bank, Member FDIC, pursuant to license by Mastercard International Incorporated. Mastercard is a registered trademark, and the circles design is a trademark of Mastercard International Incorporated. Your use of the prepaid card is governed by the Cardholder Agreement and certain fees may apply. This is not a gift card. Prepaid cards are subject to expiration. Pay close attention to the expiration date of the card.
7. For the status of your rebate claim, please call 1-866-736-1848, e-mail at [MieleUSrebates@360insights.com](mailto:MieleUSrebates@360insights.com) or check online at <https://www.mieleusrebates.com/>.

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8. Miele manufacturer rebates are subject to Miele's privacy policy located at <https://www.mieleusa.com/c/privacy-policy-14.htm>. This policy sets forth Miele's policy regarding the use of personal information collected in connection with this promotional offer.
9. Miele reserves the right to amend, modify, or discontinue Miele manufacturer rebates at any time and without notice, provided, however, any amendment, modification, or discontinuation will not apply to any valid claim that a consumer has submitted.
10. IN NO EVENT SHALL MIELE BE LIABLE FOR MORE THAN THE AMOUNT OF THE MIELE MANUFACTURER REBATE THAT IS APPLICABLE TO THE PRODUCTS PURCHASED BY A CONSUMER. Miele is not responsible for late, lost, mutilated, stolen, misdirected or postage-due requests or mail, computer system, phone line, hardware, software or program malfunctions, or other errors, failures or delays in computer transmission or networks connections that are human or technical in nature.
11. Except as prohibited by applicable law, any dispute, claim or controversy arising out of or relating to these Terms shall be submitted to JAMS, or its successor, for mediation and if the matter is not resolved through mediation, then it shall be submitted to JAMS, or its successor, for final and binding arbitration pursuant to the expedited procedures set forth in the JAMS Comprehensive Arbitration Rules and Procedures as those Rules exist on the effective date of these Terms, including Rules 16.1 and 16.2 of those Rules. The place of the arbitration shall be in the state of residence of the claimant.