

BSH Home Appliances Corporation, 1901 Main Street, Suite 600, Irvine,
CA 92614

September 6, 2023

Dear Valued Trade Partner,

Torrential rains in August caused severe flooding throughout Slovenia and the entire area around our BSH factory in Nazarje was faced with heavy flooding. As a result, we have suspended operations at our factory. Our Nazarje factory manufactures our Bosch, Thermador and Gaggenau built-in coffee machines. We are grateful that our associates are safe, and we now have the task of clean up and recovery of our factory operations. Our goal is to resume factory operations as quickly as possible.

This temporary production stop will affect the future availability of our Bosch, Thermador and Gaggenau built-in coffee machines. Currently we have accounted for existing orders through the end of September. We have limited stock on products and components but anticipate certain models will run out of stock early September. For any new orders we receive, your respective BSH sales representative will provide you with the respective delivery date as soon as possible.

We thank you for your understanding during this unprecedented time. Our BSH sales representatives are committed to assisting you through this disruption. Please feel free to reach out to your representative with any questions you may have.

Kind Regards,

Chris Kaeser

Chris Kaeser

Senior Vice President, Sales