

ARROW-GRAM



2023-0028
August 31, 2023



Designer Series: Column Freezer Product Hold

The Sub-Zero Group, Inc. just announced a hold on all Designer Series Column Freezer products in the distribution channel. During their rigorous testing process, a shelving assembly issue has been discovered and requires further inspection before releasing these products for shipment.

There is no need for immediate action related to products already shipped to dealers or customers. The product inventory currently at the Regional Distribution Centers (RDCs) and the factory will be held, inspected, and possibly reworked before resuming shipments. As a result, based on the current known information, the product availability will be delayed for up to four weeks. These delays will be confined to orders scheduled to ship over approximately the next two months.

The availability date changes will be complete and reflected in ComNet by the end of the day on Friday, September 1.

Please contact your Territory Sales Manager if you have any questions regarding the information provided in this ArrowGram.