

April 24, 2023

Dear Valued Customer:

Please be advised that BLANCO America will be implementing a new Warehouse Management System in June at our Lumberton, NJ facility. This will affect our shipping capabilities during the rollout. In addition, our standard lead times to process shipments in June could be affected as our staff learns the new system.

We implemented a new WMS at our Toronto warehouse in February, and it took a few weeks for us to recover on the backlog that resulted from unforeseen issues. While we don't anticipate the same challenges in the US, we felt it best to let our customers know well in advance and give you the opportunity to plan ahead and pull some of your June demand forward, if required.

Another communication will go out closer to the implementation with the dates our warehouse will be closed and any other pertinent information.

We appreciate your patience as we execute this system change-over and we look forward to our customers benefiting from the process improvements starting in late June or early July.

Should you have any questions regarding this implementation please do not hesitate to contact your Regional Sales Manager.

Best regards,



Diana Windsor
Sr. VP of Sales, North America