

ARROW-GRAM



2023-0011
February 22, 2023



Product Availability Delay

The Sub-Zero Group, Inc. just announced that an issue has been identified with a supplied component for the Cove products. The team is working toward a solution to resume production and shipments. The impact to orders will be an immediate gap in availability of up to four weeks. They are evaluating options to limit this gap and improve availability in the coming weeks.

Cove has gained momentum over the past several years and we are excited about its direction. Moving past this supplier related issue will be short lived and lead to a great year ahead.

As a result of the Cove challenge noted above, the teams have been working on updating the plan and will continue to adjust production, fulfillment, and dealer order dates, completing by Monday, February 27.

We appreciate your patience during this time and apologize for both the delay and impact to you and your customers.

Please contact your Territory Sales Manager if you have any questions regarding the information provided in this ArrowGram.