

ARROW-GRAM



2023-0002
January 9, 2022



Undercounter Icemaker - Availability Update

The Sub-Zero Group, Inc. just released the communication below due to production capacity challenges from their OEM supplier, coupled with the extended lead time beyond one year. There will be a pause on new written orders starting Tuesday, January 10, for the Sub-Zero Undercounter Icemaker.

Orders will not be able to be placed in COMNet, but existing orders can be adjusted. The existing orders for the product will be honored, and the team will actively manage availability dates for current orders.

The affected models are:

SKU Number	Model	Description
5311061	UC-15I	15" Ice Maker No Pump
5311062	UC-15IP	15" Ice Maker with Pump
5311063	UC-15IO	15" Ice Maker No Pump, Outdoor
5311064	UC-15IPO	15" Ice Maker with Pump, Outdoor

Sub-Zero Group will continue to work with their supplier to improve the outlook of this product and communicate with us any status changes.

Please contact your Territory Sales Manager if you have any questions regarding the information provided in this ArrowGram.