



## Freight Program - KEUCO Products

	Freight Cost	Estimated Lead Times <sup>1</sup>	Ship By
Accessories <sup>2</sup> / Cosmetic Mirrors <sup>2</sup>	Free Freight Allowed (FFA) <sup>3</sup>	3-5 business days (In-Stock) 2-3 weeks (Made to Order) Up to 16 weeks (Special Finishes)	Courier (Air)
Light Mirrors and Mirror Cabinets up to 48" in width and up to 30" in height <sup>2</sup>		3-5 weeks (Made to Order)	Courier (Air)
Light Mirrors and Mirror Cabinets over 48" in width and / or over 30" in height		10-12 weeks (Made to Order)	Sea Freight <sup>4</sup>
Vanities & Sinks - Edition 11 & Edition 400 - PLAN		16-18 weeks (Made to Order) 14-16 weeks (Made to Order)	Sea Freight <sup>4</sup>

<sup>1</sup>Estimated lead times subject to change without notice. Call 877-281-8260 or email [office@vellallc.com](mailto:office@vellallc.com) for up-to-date information.

<sup>2</sup>Drop shipping is available at no extra cost, unless noted otherwise in the respective order confirmation.

<sup>3</sup>Applies to retail orders only. Freight for project and display orders to be quoted separately.

<sup>4</sup>Air freight option available upon request and to be quoted separately. Additional charges apply.

### Important Information

Purchaser must **INSPECT EACH SHIPMENT** and its contents for damages **AT THE TIME OF DELIVERY**. If damages are found, Purchaser must reject delivery, note the damages on the Bill of Lading, and should report a claim for loss or damage in transit to the carrier promptly in accordance with the carrier's requirements. Purchaser must notify Seller of the damages within one (1) business day from attempted delivery of goods and provide images of the damaged shipment / products plus a copy of the Bill of Lading with noted damages to the Seller. Seller will not be responsible for any claim for loss or damage in transit if the Purchaser does not promptly and correctly report the claim to the carrier and the Seller. For additional details, please refer to the KEUCO General Terms & Conditions.

Program applies to the **LOWER 48 US STATES** and **LOWER 10 CANADIAN PROVINCES**.

Always refer to **ORDER CONFIRMATION** for the estimated lead time for each order.

**LEAD TIMES** quoted above are **ESTIMATES** only.

**FFA** applies to **RETAIL** orders only. Freight for **PROJECT** and **DISPLAY** orders quoted separately.

Temporary **TRANSPORTATION SURCHARGES** may apply from time to time.