

ARROW-GRAM



April 6, 2021



DISHWASHER HOLD—Effective April 6, 2021

The Sub-Zero Group, Inc. has announced a temporary hold on the shipment, delivery, and installation of all Cove dishwasher models DW2450 and DW2450WS.

We are asking that all units be quarantined - pending further notice. The engineering team has identified an improvement to be applied to every unit that has not been installed yet. Once the supply chain has gathered the necessary resources, we will be given further information on the solution to then be able to release these units from the temporary hold.

We will keep you updated as the process moves forward.

Thank you for your assistance.



Bruce H. Trevarrow
President
Trevarrow, Inc.