

Dear valued trade customer:

We have pledged to provide you with updated information related to any major operational impacts from coronavirus (COVID-19). We continue to provide daily updates on our [Whirlpool Sales COVID19 Resource](#). Please contact your Whirlpool Sales representative for site password if needed.

With ongoing developments related to COVID-19, Whirlpool Corporation is focused on protecting the health and safety of all employees while continuing to serve the consumers who are depending on our products during this challenging time. We continue to take proactive measures to mitigate the economic impact of this global pandemic. We believe these short-term actions will further enable our company, and our employees, to weather this storm and continue to serve our consumers as we have been doing for 108 years. As such, in addition to other cost-saving measures already enacted, we have announced that U.S. based salaried employees will be required to take two weeks of unpaid leave between April 12 and May 30, 2020.

We will work harder than ever to earn your trust during this difficult time. Please expect the following:

- Our entire US Sales team is working to ensure that your service, communication and business needs are met during this time period.
- Your sales representative will reach out to share their planned furlough time and coverage plan during that period.
- It is important that when your sales representative is on furlough, that they not participate in any work related activities (in accordance with the Fair Labor Standards Act).
- All of our facilities including manufacturing plants, distribution centers, and customer/consumer support centers will remain operational.
- Thank you for your understanding and support.

We appreciate your business and will remain focused on providing the products and services you expect from Whirlpool Corporation.

Be Well,

A handwritten signature in black ink that reads "David Cichocki".

David Cichocki  
Vice President US Sales