



BLANCO America, Inc.
110 Mt Holly Bypass,
Lumberton, NJ 08048
United States

Phone: 1-800-451-5782
Fax: 1-800-213-1963
www.blancoamerica.com

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BLANCO America Operations Status

While nothing looks normal, or feels quite right, BLANCO continues to operate, to manufacture and ship product, and to serve our customer's needs while the nation works to combat the COVID-19 virus. We remain committed to your success.

Thank you for your efforts and open communication. In our global business, we are proud to have managed with very little impact to our customers' orders. With consideration for WHO, CDC and state and local government recommendations, we have undertaken steps to protect our employees.

The BLANCO Lumberton, NJ facility has modified operations including work distancing, a restricted driver-delivery area and container quarantine process. There are no external visitors. We have implemented a work-from home option for all U.S. office staff, added to our cleaning process, and made available materials such as masks and hand sanitizer.

Our sales team and representatives work remotely, and we have restricted travel, both international and local. BLANCO America will continue to monitor the situation and adjust operations as needed.

Q&A

Customer Service available?

YES. No impact. [M-F 8-6pm (ET), 800-451-5782]

Processing PO's?

YES. No impact. PO's entered and processed through regular means and confirmation

Manufacturing?

YES. No impact. Production continues at BLANCO CANADA and all global BLANCO facilities

Shipping?

YES. No impact. With exception to any local delivery delays

Any Supply Chain impacts noted?

Within our global supply chain, suppliers from China and Italy remain closed or have only recently returned to production and shipping (Impacted Faucet families: MERIDIAN, CULINA, LINUS, ALTA)

Jeremy Cressman
VP Sales and Marketing
BLANCO America
jcressman@blancoamerica.com