

GENERAL Q&A

Which Fisher & Paykel Washer is no longer qualified by Energy Star?

Only the Top Load Washer Model WL4027G1 is no longer Energy Star qualified.

What happened to the Energy Star qualification on Fisher & Paykel Washers?

Due to an Underwriters Laboratory (UL) certification error, Fisher & Paykel has been advised by the Environmental Protection Agency (EPA) that Top Load Washer Model WL4027G1, which had previously been discontinued in the first half of 2017, is no longer on the Energy Star Qualified Product List. Please note this is the only washer model that is affected.

Is the Fisher & Paykel Dryer Energy Star qualified?

This error does not affect the rating on the dryer.

Why is the Fisher & Paykel Washer model on Energy Star website as qualified model?

The EPA has yet to remove this model from their website. We are expecting this to happen soon.

CONSUMER Q&A

How much more will I pay on my electricity bill without energy star on Fisher & Paykel Washer?

This error equates to about \$1.50 per year on your power bill.

Does this impact my water bill as well? How much more will I have to pay on my water bill?

There is no impact on water consumption.

Can I return my Fisher & Paykel washer?

This certification error does not impact safety or performance of the Washer. Please call Fisher & Paykel's customer service number 1-888-936-7872 for more information.

I bought a Fisher & Paykel washer and dryer pair and now that washer is not Energy Star, I would like to return washer, and can I also return dryer?

This certification error does not impact safety or performance of the washer. This change in Energy Star does not impact Fisher & Paykel dryers. Please call our customer service number 1-888-936-7872 for more information.

Can I get a rebate for all the years that I have used the washer?

This certification error does not impact safety or performance of the washer. Please call our customer service number 1-888-936-7872 for more information.

What will happen to rebate that I received from my electric company once they find out that Fisher & Paykel washer is no longer energy star?

This will depend on the rules around that rebate. We suggest you refer to the rules issued by your electric company.

Does the lack of an energy star rating on my product effect my warranty?

No. The Warranty is unchanged

Where can I find more information about Fisher & Paykel Washers?

Please refer www.fisherpaykel.com or phone our customer service number 1-888-936-7872.