

# FISHER & PAYKEL

**November 3 2017**

**RE: Top Load Washer WL4027G1**

Dear Valued Partner,

The purpose of this letter is to advise you that due to an Underwriters Laboratory (UL) verification error, Fisher & Paykel has been advised by the Environmental Protection Agency (EPA) that Top Load Washer Model WL4027G1, which had previously been discontinued in the first half of 2017, is no longer on the Energy Star Qualified Product List. Please note this is the only washer model that is affected.

Fisher & Paykel is taking the following actions to rectify the situation:

- All stock in Fisher & Paykel warehouses are in the process of being re-worked to remove all references to Energy Star. Once rework is complete, any units on open order will be released for shipment.
- All references on the Fisher & Paykel website and on printed literature in regards to this model as an Energy Star Qualified Product are being removed.
- Your Fisher & Paykel Sales Representative will work closely with you to generate Return Authorizations as necessary to initiate the return of all product you may have in stock to Fisher & Paykel.

We kindly ask that you remove any printed literature or digital content that references Energy Star for this model, and apologize for the inconvenience. We appreciate your support as Fisher & Paykel makes these changes in light of the UL verification error.

If you have any further questions, please direct them to your Fisher & Paykel Representative.

Kind regards,



Kevin Dexter  
President, Fisher & Paykel