

NO CHARGE SAMPLE PROGRAM

Sample Program

Samples are gladly provided at no charge to authorized dealers, under the following conditions:

- ½ Door Lock Dummy (max 2)
- ½ Pair of Hinges (max 2)
- Cabinet Knob or Pull (max 3)
- Door Accessory (max 1)

A shipping and handling fee of \$2.50 per sample will be applied to your order (\$2.50 for one sample, \$5.00 for two samples, \$7.50 for three samples, etc.)

Sample Order Exceptions

- Samples must be different product codes.
- Samples do not include active door hardware sets, 8" or larger cabinet pulls, door pulls, appliance pulls, electronic locks, entry sets, bath hardware or door accessories over \$75 list.

Placing a Sample Order

- Send orders to samples@emtek.com or place by fax, phone, or mail.
- Write "NO CHARGE SAMPLE" on the order.
- Standard shipment upgrade charges will apply for expedited freight requests.
- Orders for sample products must be placed separately and not combined with other products.
- Emtek does not require samples to be returned.

No Restocking Fee Charged for Sample Orders with Exceptions

- Send orders to samples@emtek.com or place by fax, phone, or mail.
- Write "DEALER SAMPLE" on the order.
- Keep the samples you want and return the samples you don't.
- Contact Customer Service for Return Authorization in advance to ensure a restock fee is not applied to the return.
- Product must be returned in its original condition.
- Return freight charge of \$15USD in the United States or \$30USD in Canada or Mexico. This charge will be deducted from the credit issued for each call tag.
- No freight will be charged if the return is sent prepaid.

NO CHARGE DISPLAY PROGRAM

Display Program

Emtek offers a variety of quality, well-crafted displays. We take great pride in the quality of our displays, which are hand-built in our Southern California facility by our talented craftsmen.

- Click on the "Dealer Site" icon on the right side of the bottom half of the www.emtek.com home page, and then select "Displays".
- Browse our online catalog using the navigation system on the left column to view by function, style, or material.

Placing a Display Order

Please contact your local sales representative for ordering information.

Product for use on Displays in your Showroom

Thank you for considering Emtek products for use on door displays and kitchen/bath vignettes installed in your showroom. Please contact your local sales representative for ordering information.

Minimum Advertised Price Policy Effective February 6, 2017

Emtek has determined that in order to better compete against existing competitors it must exercise a greater degree of control over the distribution of its products. Therefore, all sales of Emtek products will be subject to this Policy. This Policy has been unilaterally adopted and will be enforced strictly and uniformly.

Although resellers remain free to establish their own resale prices, to the extent that any customer elects to advertise products of Emtek in any manner, that is in print, in electronic media, on its website, etc., and provides price information for such products, that price information must be no less than List Price less 20%, this is the Minimum Advertised Price (MAP). Advertisements and offers to sell that do not include a particular price, but require further action that implies a price that is lower than the Minimum Advertised Price violate the MAP Policy. Examples of such unauthorized advertisements include "drop in cart" pricing, "add to cart" pricing, "click to see" pricing, and discount coupon pricing. Also prohibited are advertisements that indicate that discounts may be available when a customer takes specific action that goes beyond buying the product, such as "special price option" or "name your price."

To assure fair business practices, we will strictly enforce this policy. Violations of this MAP Policy will include termination of our business relationship with a customer. On the first offense there will be a written notice counseling any customer that disregards this policy. Any customer who violates the policy a second time, within one year of receiving a written notice of a first violation, will be terminated.

Emtek will not discuss any conditions of acceptance related to this Policy, as it is non-negotiable and will not be altered for any dealer. In addition, Emtek neither solicits, nor will it accept, any assurance of compliance with this Policy. Nothing in this Policy shall constitute an agreement between Emtek and any reseller that the reseller will comply with this Policy.

ORDERING AND RETURNS**Placing Orders**

You have several options to place an order:

- Email: orders@emtek.com
- Fax: 800-577-5771
- Phone: 800-356-2741
- Mail: Emtek Products, Inc.
15250 E. Stafford Street
City of Industry, CA 91744

Hours of Operation

Monday – Friday: 5:00 AM – 5:00 PM Pacific Time.

Minimum Order Requirements

There are no minimum order quantity requirements.

Payment Terms

Net 30 Days on established credit.

Payment Options

We accept check, Visa, MasterCard, Discover and ACH.

Sales Tax

Sales tax will be charged unless a resale certificate has been provided.

Prices

All prices listed are in US funds. Our prices are subject to change without prior notice.

Returns

- For your convenience, returns do not require authorization. Returns can be processed directly from the Emtek website, www.emtek.com.
- Click on the "Dealer Site" icon on the right side of the bottom half of the www.emtek.com home page, and then select "Product Returns". Fill out the RGA form, and follow the link to generate a UPS call tag (terms and conditions apply – see the web site for details).
- A completed RGA form must accompany all packages for returned goods.
- Returns are accepted from the Emtek dealer who originally purchased the product that is being returned. Any refund or credit would only be made to the original dealer.
- All returned goods are subject to a minimum 25% restocking fee.
- Returns for reasons other than an Emtek factory or processing error will be subject to our customary restocking fee with a return freight charge of \$15.00 in the United States or \$30.00 in Canada or Mexico. This charge will be deducted from the credit issued for each call tag.
- No freight will be charged if the return is sent prepaid.

SHIPPING AND FREIGHT**Shipping Costs**

For shipments to customers located in the U.S. or Canada, Emtek ships freight prepaid via 3 day service. For shipments to customers located in Mexico, Emtek ships freight prepaid via UPS ground. For shipments to customers located outside of North America, freight will be prepaid by Emtek to the U.S. location of the customer's freight forwarder, via 3 day service. Large orders may ship LTL or ground service at our discretion.

Shipping Options

Shipments can be upgraded to 2nd Day Service or Next Day Service for a fee. Orders not shipping to the customer's place of business must ship via 2nd Day or Next Day Service, and additional charges will apply for shipments to a residential address. Unfortunately, a customer's freight account cannot be used to pay for shipping charges.

Order Lead time

Emtek assembles all products to order in City of Industry, California. Orders typically ship within two to three business days once an order is released to the factory.

DEALER INFORMATION PORTAL**Online Account Access**

We are pleased to announce that you can now access your Emtek account information through the ASSA ABLOY customer information portal, [crcDash](#). Through [crcDash](#) you can access information about your account at any time. You can:

- Check on the status of orders
- View both order and sales history
- View and print order acknowledgements, invoices, statements and credits
- Track shipments

To register for [crcDash](#) or to make changes to access rights, we require the approval from your company's owner, CEO, President, or other corporate officer. To get started, Click on the "Dealer Site" icon on the bottom half of the www.emtek.com home page, and then select "Forms & Instructions". Please complete the "crcDash Access Rights Form" and email to: crcdash.emtek@assaabloy.com. Should you have any questions, please contact Customer Service.

Mormont Mortise



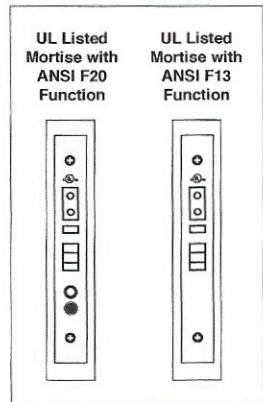
Brisbane Mortise



ANSI F13 Brisbane Mortise



Interior trim view



NEW PRODUCT TO BE ANNOUNCED

MORMONT MORTISE		Product Code	Backset	Knob or Lever Style	Handing	Finish	List Price
Entry Set	Specify F20 or F13 Function	3545	2 1/2" or 2 3/4"	See Page 6 & 7 for Brass Knob & Lever Options. See Page 7 for Crystal & Porcelain Knob Options.	LH/RH	Satin Brass (US4) Oil Rubbed Bronze (US10B) Satin Nickel (US15) Flat Black (US19) Polished Chrome (US26) Unlacquered Brass (US3NL)*	\$510.00
Dummy	N/A	3145	N/A				\$326.00

BRISBANE MORTISE		Product Code	Backset	Knob or Lever Style	Handing	Finish	List Price
Entry Set	Specify F20 or F13 Function	3313	2 1/2" or 2 3/4"	See Page 6 & 7 for Brass Knob & Lever Options. See Page 7 for Crystal & Porcelain Knob Options.	LH/RH	Satin Brass (US4) Oil Rubbed Bronze (US10B) Satin Nickel (US15) Flat Black (US19) Polished Chrome (US26) Unlacquered Brass (US3NL)*	\$510.00
Dummy	N/A	3019	N/A				\$326.00

Handing is Required for All Mortise Locks

- Standard door thickness of 1 3/4". Specify if thicker.
- Locks for in-swing doors are standard, for out-swing doors please specify.

*Unlacquered Brass (US3NL) finish available for a \$50 List Price upcharge per item.

To order: **Function + Product Code + Backset + Knob/Lever Style + Handing + Finish + Add Door Thickness to Comments**