



Techno**MAAX**

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www.maax.com



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MAAX[®]

Enjoy the experience

Dear Valued Customer,

MAAX has recently been facing higher than normal volume of orders on shower doors and one shower kit. As a result, we are currently experiencing the following delays affecting **shower doors and one shower kit only**:

1. **ORDER CONFIRMATION PROCESS:** Some shower doors might temporarily need from 24 to 36 hours confirmation time, and, on occasion, up to 48 hours.
2. **SHOWER DOORS ON BACK ORDER:** The following shower doors will be on back order until further notice:
 - a. Madono pivot doors (Specific SKUs)
 - ~~b. Tigris shower kit (Specific SKU)~~
 - c. Contoura 40" x 40" door

In order to better serve you, we have included on page two a **Recommended Replacement Product Table** listing the shower doors and the shower kit that are on back order and their recommended replacement.

Please continue to refer to the **Price List** in the section "**Door Recommended With**" to find the doors that go with a specific shower, base or tub.

Be assured that we are doing everything in our power to remedy the situation. We will notify you as soon as the situation returns to normal. We apologize for the inconvenience and thank you for your continued patience.

Don't hesitate to contact our customer service if you need help selecting the right product.

CANADA: saccanada@maax.com

USA: customercare.minneapolis@maax.com

A handwritten signature in black ink, appearing to read "Andre Deland".

Andre Deland

Vice President–New Product Development & Marketing

Products on back order

| Description | Dimensions | Glass pattern | Finish | No |
|---------------|---------------------|---------------|--------|----------------|
| Madono | 24.5 - 26.5 x 67 in | Clear | Chrome | 105420-900-084 |

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|---------------|---------------------|-------|--------|----------------|
| Madono | 28.5 - 30.5 x 67 in | Clear | Chrome | 105416-900-084 |
|---------------|---------------------|-------|--------|----------------|

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|---------------|---------------------|-------|--------|----------------|
| Madono | 31.5 - 33.5 x 67 in | Clear | Chrome | 105417-900-084 |
|---------------|---------------------|-------|--------|----------------|

Recommended replacement products

| Description | Dimensions | No | Glass pattern | Finish | No |
|----------------------|----------------------|--------|---------------|----------|----------------|
| Pivlok | 25 - 26.75 X 64.5 in | 136626 | Clear | Chrome | 136626-900-084 |
| | | | Clear | Raindrop | 136626-970-084 |
| Kleara | 25.5 - 27.5 X 69 in | 136446 | Clear | Chrome | 136446-900-084 |
| | | | Clear | Nickel | 136446-900-105 |
| | | | Mistelite | Chrome | 136446-981-084 |
| | | | Mistelite | Nickel | 136446-981-105 |
| | | | | | |
| Pivlok | 29 - 30.75 X 64.5 in | 136645 | Clear | Chrome | 136645-900-084 |
| | | | Raindrop | Chrome | 136645-970-084 |
| Pivlok Deluxe | 28 - 32.5 X 64.5 in | 136425 | Hammer | Chrome | 136425-965-084 |
| Kleara | 27.5 - 29.5 X 69 in | 136447 | Clear | Chrome | 136447-900-084 |
| | | | Clear | Nickel | 136447-900-105 |
| | | | Mistelite | Chrome | 136447-981-084 |
| | | | Mistelite | Nickel | 136447-981-105 |
| Kleara | 29.5 - 31.5 X 69 in | 136448 | Clear | Chrome | 136448-900-084 |
| | | | Clear | Nickel | 136448-900-105 |
| | | | Mistelite | Chrome | 136448-981-084 |
| | | | Mistelite | Nickel | 136448-981-105 |
| Pivlok | 31 - 32.75 X 64.5 in | 136655 | Clear | Chrome | 136655-900-084 |
| | | | Raindrop | Chrome | 136655-970-084 |
| Pivlok Deluxe | 28 - 32.5 X 64.5 in | 136425 | Hammer | Chrome | 136425-965-084 |
| Kleara | 31.5 - 33.5 X 69 in | 136449 | Clear | Chrome | 136449-900-084 |
| | | | Clear | Nickel | 136449-900-105 |
| | | | Mistelite | Chrome | 136449-981-084 |
| | | | Mistelite | Nickel | 136449-981-105 |

Products on back order

| Description | Dimensions | Glass pattern | Finish | No |
|---------------|---------------------|---------------|--------|----------------|
| Madono | 34.5 - 36.5 x 67 in | Clear | Chrome | 105418-900-084 |

| | | | | |
|---------------------|----------------------------|-------|--------|---------------------------|
| Tigris Angle | 38 x 38 x 77 in | Clear | Chrome | 102889-900-084 |
|---------------------|----------------------------|-------|--------|---------------------------|

| | | | | |
|---------------------------|-----------------|----------|--------|----------------|
| Contoura Neo-Round | 40 x 40 x 70 in | Clear | Chrome | 137540-900-084 |
| | | Clear | Nickel | 137540-900-105 |
| | | Raindrop | Chrome | 137540-970-084 |
| | | Raindrop | Nickel | 137540-970-105 |

Recommended replacement products

| Description | Dimensions | No | Glass pattern | Finish | No |
|-----------------------|-----------------------|--------|---------------|----------------|----------------|
| Pivolok Deluxe | 32.5 - 37 X 64.5 in | 136435 | Clear | Chrome | 136435-900-084 |
| | | | Hammer | Chrome | 136435-965-084 |
| Kleara | 33.5 - 36.5 X 69 in | 136450 | Clear | Chrome | 136450-900-084 |
| | | | Clear | Nickel | 136450-900-105 |
| | | | Mistelite | Chrome | 136450-981-084 |
| | | | Mistelite | Nickel | 136450-981-105 |
| Reveal 71 | 32.5 - 35.5 x 71.5 in | 136676 | Clear | Chrome | 136676-900-084 |
| | | | Clear | Dark Bronze | 136676-900-173 |
| | | | Clear | Brushed nickel | 136676-900-305 |
| Reveal 75 | 32.5 - 35.5 x 75 in | 136678 | Clear | Chrome | 136678-900-084 |

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|-----------------------|----------------------------|-------------------|---------------|--------|---------------------------|
| Begonia Soho | 36 x 36 x 72 in | 105618 | Soho | Chrome | 105618-923-084 |
| Begonia Pebble | 36 x 36 x 72 in | 105544 | Pebble | Chrome | 105544-987-084 |

| | | | | | |
|------------------------|-----------------|--------|-------|----------------|----------------|
| Talen Neo-Round | 40 x 40 x 70 in | 139594 | Clear | Chrome | 139594-900-084 |
| | | | Clear | Brushed nickel | 139594-900-305 |