

LG Electronics USA, Inc. Recall of
LG Brand Portable Air Conditioners

PRODUCT SAFETY RECALL

Via Email

December 13, 2016

Dear Distributor or Retailer:

LG Electronics USA, Inc., in cooperation with the U.S. Consumer Product Safety Commission, is voluntarily recalling approximately 466,000 LG brand portable air conditioners.

The recall involves three models of 7,000 and 8,000 BTU LG portable air conditioners (Model Numbers LP0711WNR, LP0813WNR, LP0814WNR, all serial numbers), manufactured between July 2010 and May 2014, and sold from February 2011 through August 2016.

An electronic component in the portable air conditioners can overheat and ignite, posing a fire hazard. LG has received 4 reports of fires that have caused property damage, but no reports of personal injury. We are taking this action as part of our continued commitment to product safety and to providing the highest quality and service to our customers.

We request that you read the enclosed Joint Press Release, which instructs consumers to immediately stop using the portable air conditioners, and to contact LG for information about a free repair for the product.

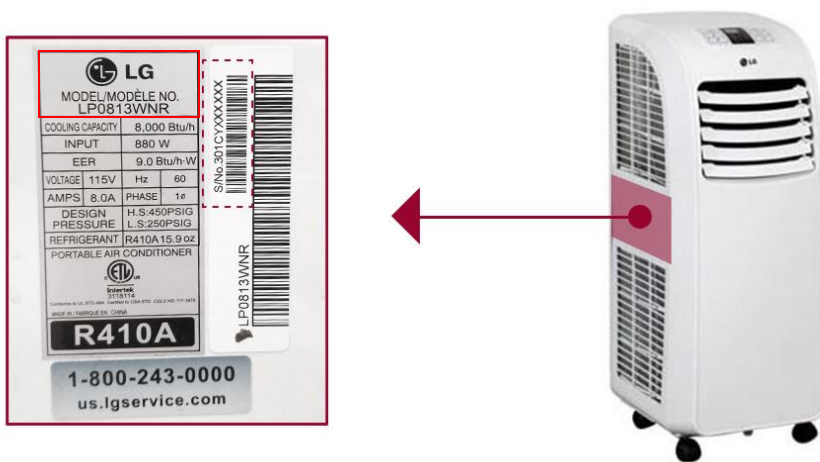
Contact Information: Toll-free number (855) 791-0808, 8 a.m. to 7 p.m. CT Monday through Friday, 8 a.m. to 2 p.m. CT Saturday, or visit www.lgportableacrecall.com for additional information.

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The LG logo is located on the front of the unit below the control panel:



The model and serial number information is on the left side of the unit:



What is Required of You:

1. Ensure that all your retail outlets no longer carry or sell these products.
2. Make sure all your retail outlets display the attached in-store poster for 180 days.
3. Direct all your customers inquiring about this issue to the website or the toll-free number identified above for additional information regarding this voluntary recall, and to obtain further instructions of how to participate in the recall program.

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The company is conducting this program nationally. The CPSC will monitor this program. Your cooperation in helping to notify consumers is appreciated.

Sincerely,

LG Electronics USA, Inc.

Enclosure: Safety Recall Notice
In-Store Poster

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