

Pure Freude an Wasser



June 8, 2015

Dear Valued Customer,

We appreciate your continued patience through this challenging period of stock availability delay. As previously communicated to you, this delay is the result of challenges we experienced in ramping up a new Grohe manufacturing facility.

New plant management and procedures are in place, including increased quality checks and production efficiencies. Grohe will continue to push to improve stock availability and will continue to communicate the estimated dates of arrivals for delayed items through our website, Customer Service team and automated communications. These dates represent the best stock availability information that we have at this time, based on component availability and production line capacity.

As communicated previously, we expect to resolve our stock availability situation by August 1st, 2015 and will continue to share important updates.

Thank you,

A handwritten signature in black ink, appearing to read "Alex Davidkhanian". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Alex Davidkhanian  
President, GROHE Americas