

## **POLICY ON THE HANDLES CUSTOM DRILLING**

The new handles policy has been put forward to enhance the design of the collections and to make the bathroom planning much easier for the customer. It also aims to simplify the management of our production.

It sometimes happens that a customer prefers to choose another model of Vanico-Maronyx handle than the model included with the chosen collection. Generally, this client is not interested to drill the holes himself the model ordered in extra.

This situation therefore requires a CUSTOM DRILLING, which is still possible in our local production. However, this kind of special request requires a specific management for each order, it becomes a non-automatic drilling that thereby increases the risk of error.

For these reasons, from now on, CUSTOM DRILLING for another Vanico-Maronyx model of handle can be made upon request with a fee of \$150 list. In all cases, you still need to order the requested extra handles.

Thank you for your attention!



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Vice-president of sales