



Improved Consumer Experience



Dear Customer:

In an effort to improve the consumer's experience with our control systems, effective November 1, 2013, our *Standard* and *Premier Series Equipment* will no longer be produced with *Water Level Sensors*.

One of the most common assistance calls we receive is from consumers who don't realize that the control system will not allow operation of the system without an adequate level of water in the bath. This has only been an issue on our *Standard* and *Premier Series Equipment*.

Additionally, in the past, a water level sensor was necessary to protect the hydrotherapy equipment of our Generation I MicroSilk® baths. Generation II MicroSilk® baths, introduced earlier this year, have the same Dry-Run Pump Seal of all our other equipment. They no longer require low water protection.

Some of our whirlpool baths have *Back Stack Jets*. These baths will be the exception to the rule. The high placement of these back jets in the bathing well means there is a potential to spray water out of the bath if the water level is too low. The Water Level Sensors on these models will not be eliminated.

The following *Standard* and *Premier Series* (W), (MW), and (AW) bath models with *Back Stack Jets* will continue to be equipped with *Water Level Sensors*:

ES527	LX553	LC635	PS5735
ES553	LX635	LD635	LS640

We will continue to include a *Low Water Level Sensor* in *Signature Series* Baths. *Signature Series Bath Controls* have a digital display and displays "Low Water," and it has not been a problem for consumers to identify the need for additional water.

If you have questions, please contact Jason Customer Service at [800.255.5766](tel:800.255.5766) or orderdesk@jasonint.com.

Your Jason Marketing Team

Jason International, Inc.
8328 MacArthur Drive | North Little Rock, Arkansas 72118-2199
[800.255.5766](tel:800.255.5766) | www.jasoninternational.com