

In recent years there have been a number of new entrants to the 'composite' freestanding bath market. At first glance, some of the products offered by these new players appear visually similar to our own, however get down 'under the skin' and they do not offer the same ownership proposition.

Here at Victoria + Albert, we are immensely proud of our material technology and manufacturing prowess in the sphere of freestanding baths and vessel basins. So we thought it would be helpful to clearly explain how our products are made, and the *real* differences that this can make:

### **Real stone content**

Every bathtub and basin is made from ENGLISHCAST®, a material unique to Victoria + Albert: 50% high performance resins and 50% volcanic limestone for natural whiteness, strength, and scratch-resistance. Cast as a single piece - NO acrylic layers, enamel or gelcoat to chip, scratch, craze or wear through.

### **Real stain resistance**

Every ENGLISHCAST® product features a natural glossy sheen on the inside and a buffed exterior, created by polishing the material to match vitreous china. The finish offers excellent stain resistance and is also very easy to keep clean. It is also UV resistant so it can be placed outside without 'yellowing'. We do NOT offer a matt option due to the lowered stain resistance inherent with 'open pore' surfaces.

### **Real solid surfaces**

Using abrasives and buffing, scratches can be polished out. See the website for detailed advice on materials and method within the care and cleaning guides located at each ENGLISHCAST® product.

### **Real joined-up manufacturing**

Unlike importers who source stock from third party manufacturers, we own our factory in South Africa. This gives us 100% knowledge of the supply chain – for every bathtub, we know the exact details of its material batch, casting date and name of the employees responsible for hand finishing, packaging + QC.

### **Real track record**

We have over 20 years' experience in high quality manufacturing using ENGLISHCAST® and over 17 years selling freestanding baths around the world. Year on year, Victoria + Albert Baths is very proud of its industry leading high quality levels, with sub 0.25% product returns, including transit damage.

### **Real approvals**

Every bathtub and vessel we make is UPC marked and meets or exceeds CSA B45.5/IAPMO Z124. All are tested, approved and listed by IAPMO.

### **Real after sales support**

Supported by a 25-year manufacturer-backed warranty, thanks to ENGLISHCAST® our products are designed to last a lifetime. Being in the business for the long-haul, we've established a first class reputation for customer services too, so if there is a problem, we have the attitude and local inventory to fix it quickly.