

**Service Professions
Master Plumbers to the Trade
17816 Shaw Avenue - Lakewood, Ohio 44107 - 216-375-9181**

January 26, 2013

Mr. Sheldon Edelman
Edelman Plumbing
26201 Richmand Rd.
Bedford Hts., OH 44146

Dear Mr. Edelman:

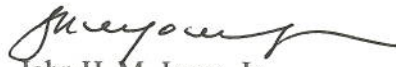
Thank you very much for making possible the excellent TracPipe seminar last Wednesday evening at the east side showroom. We use TracPipe for almost all of our gas line work, so it was very helpful and informative. Your gracious hospitality to us, in such attractive surroundings, is certainly worthy of our sincerest gratitude.

I also want to offer - with apology for belatedness - our appreciation for all of the training sessions and Plumbfests (usually Westlake) we have attended. These have all been most helpful to us, often solving on-job problems within a day or so after our attendance. Your loyalty and support mean a lot to us, and I sincerely hope you find that to be mutual. Last, I want to compliment the professionalism and "service with a smile" of all of your staff. Edelman Plumbing is a really first class supply house in which it is a pleasure to do business.

Thanks again for your great support and generosity, and may 2013 bring you much profit!

Yours very truly,

SERVICE PROFESSIONS



John H. M. Jones, Jr.
Proprietor
State License #10689

— and this speaks for sons Owen and Russ, too!