

To our Fluidmaster Customers:

This email is to notify you of some pending improvements to the plastic toilet connector nuts found on both our Fluidmaster and PRO Series toilet connectors. These changes are designed to enhance the ease of installation of the toilet connectors while also maintaining the same outstanding performance our customers expect from a Fluidmaster connector. The changes are as follows:

- Adding a third "wing" to the nut to make it easier to grip and turn during installation on a fill valve.
- Thickening the other "grip points" on the nut to make the toilet connector easier to grip and turn during installation on a fill valve.
- Slight change of the color from white to a light gray to help more easily distinguish the nut from the tank and bowl during both installation and removal of the toilet connector.

Please note that this change only impacts the plastic ballcock nuts and does not impact the metal wall supply nuts. The change also does not impact either the PRO Series metal nut toilet connectors or any of our Click Seal connectors. There will also be no changes to any other part of the connector, including the crimps, the braiding or the inner tube. Pricing will not be impacted either.

We anticipate that the connectors with the new nut will begin to ship in early Q4. This will be a rolling change, so there will be shipments with both the old and the new nuts (though case packs will either be one or the other.) Attached is a letter explaining the change, as well as a picture showing a comparison of the two nuts.

Thank you,
U.S. Consolidated, Inc.