



Product Recall

In cooperation with the U.S. Consumer Product Safety Commission (CPSC), Flushmate is announcing a voluntary recall of Flushmate III 503 Series units produced from October 14, 1997 to February 29, 2008. Affected Flushmate III 503 Series units can burst at or near the vessel weld seam releasing stored pressure. This pressure can lift the tank lid and shatter the tank, posing impact or laceration hazards to consumers and property damage. Flushmate will be mailing post cards to inform owners of the Flushmate recall. The first six numerals of the serial number listed on the product are the date code. The date code range for this recall begins with 101497 (October 14, 1997) and continues through 022908 (February 29, 2008)

To determine whether a Flushmate III unit is included within the recall, the serial number must be verified. Serial numbers are located on the Flushmate label on top of each unit and can be verified either online at <http://recall.flushmate.com> or by calling Flushmate's recall hotline toll-free at (800)303-5123.

In accordance with our joint announcement with the CPSC, owners of affected units are entitled to receive a free repair kit for each unit having a serial number that is included within the recall. Once Flushmate receives the verified serial number, a repair kit will be shipped free of charge for the affected unit.

Flushmate is asking all wholesalers, retailers, and plumbing contractors to post the enclosed poster in a highly visible location. Customers with questions can visit our FAQ page online at <http://recall.flushmate.com> or call the Flushmate recall hotline toll-free at (800) 303-5123. The poster should be posted for at least 120 days following the CPSC recall announcement date.

Any information you can provide to us regarding sales or quotations to major installations during the above referenced time period would be helpful and appreciated. You may contact us either by emailing recall@flushmate.com or by calling toll-free at (800) 580-7141.

If you need more posters, we will be happy to provide them.

Flushmate extends its appreciation for your continued support and understanding while it completes this process.

SAFETY RECALL NOTICE

Flushmate® III Pressure-Assisted Flushing System



Unique Serial Number
from *FLUSHMATE III*
unit for recall verification.
XXXXXX-FXXX-XXXX



ATTENTION

- DUE TO THE CORROSIVE NATURE OF TOILET BOWL CLEANERS AND DEODORANT BLOCKS, USE OF THESE CHEMICALS WITHIN THE CHINA TANK MAY DAMAGE THE FLUSHMATE SYSTEM AND VOID WARRANTY. PLEASE RETURN WARRANTY CARD.

? 1-800-303-5123

<http://www.flushmate.com>

CAUTION: PRESSURE VESSEL
TURN WATER SUPPLY OFF AND
FLUSH UNIT PRIOR TO SERVICING
USE COLD WATER ONLY

The affected Flushmate III Series 503 units can burst at or near the vessel weld seam releasing stored pressure. This pressure can lift the tank lid and shatter the tank, posing impact or laceration hazards to consumers and property damage.

This recall includes Flushmate III units manufactured only from October 14, 1997 to February 29, 2008. The first six numerals of the serial number are the date code. The date code range for this recall begins with 101497 (October 14, 1997) and continues through 022908 (February 29, 2008).

For a free repair kit, visit

<http://recall.flushmate.com>



or call Flushmate toll-free at

(800) 303-5123

between 8:00 a.m. and 4:30 p.m. ET Monday through Friday.

In cooperation with the U.S. Consumer Product Safety Commission

Post until October 21, 2012